



WHILE YOU ACCESS SERVICES AT SPINDLETOP CENTER, WE WANT YOU TO HAVE A GOOD EXPERIENCE, WITH PROFESSIONALS WHO CARE ABOUT YOU AND ABOUT YOUR RECOVERY. PLEASE TAKE A MOMENT TO READ THROUGH YOUR RIGHTS AS ONE OF OUR VALUED CLIENTS



Our mission is to promote independence, self-advocacy, and recovery. We ensure access to professional, respectful and cost-effective services in a supportive, person-centered environment.

We value all persons and treat them with dignity and respect.

We develop services responsive to your needs, values and desires.

We at Spindletop also value and respect families for the important role they play in our clients' recovery.

*—Dr. N. Charles Harris, CEO
Spindletop Center*

RIGHTS, ADVOCACY & YOU



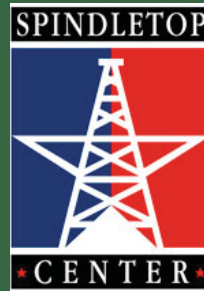
If you have questions or concerns about your rights or services as a consumer of Spindletop Center services, please contact your rights protection office or advocate for assistance.

We are available 24 hours a day by phone. Any Spindletop staff can assist you in contacting our office.

ADDITIONAL SUPPORT

A Peer Specialist is someone who has “lived experiences” in mental illness and has received training to help others with their pathway to recovery. Peer-to-Peer support groups are available to every mental health consumer. Some are available at the Beaumont Hope Center, located at our facility:

Beaumont Hope Center
2725 S. 8th St. • Beaumont TX
409-835-6253 or 800-693-3131



2750 S. 8TH ST.
BEAUMONT, TX 77701
PHONE: 409-839-2226
CELL: 409-782-5019
CRISIS LINE: 800-937-8097
GINNY.MORGAN@STCTR.ORG
SPINDLETOPCENTER.ORG

409.839.2226



YOUR RIGHTS

As a consumer of Spindletop Center services, you have certain rights that are to be respected and implemented by the staff providing you those services.

Spindletop Center ensures that all individuals receiving mental health or intellectual/developmental disability services are treated with the utmost dignity and respect.

HUMAN RIGHTS

- *Right to be treated respectfully, with dignity*
- *Right to privacy*
- *Right to personal possessions*
- *Right to freedom of movement*
- *Right to freedom from fear*
- *Right to make choices*
- *Right to a clean, safe, humane environment*

CIVIL RIGHTS

- *Right to freedom of speech and open communication*
- *Right to freedom of religion*
- *Right to vote*
- *Right to an attorney*
- *Right to due process*

SPECIAL RIGHTS

- *Right to normalization*
- *Right to least restrictive environment*
- *Right to participate in individualized services*
- *Right to informed consent*
- *Right to confidentiality*

Ginny Morgan • Rights Protection Officer
WRAP/CPS/eCPR
(409) 839-2226

ABUSE • NEGLECT • EXPLOITATION

ABUSE OF ANY TYPE IS WRONG • REPORT IT!

Texas Department of Family and Protective Services

1.800.252.5400

1.800.647.7418

Abuse is:

PHYSICAL

- Being hit, kicked, bitten, pinched, slapped, pushed or otherwise hurt

VERBAL

- Being cursed at, called names, threatened

NON-VERBAL

- Threatening gestures and body language

SEXUAL

- Sexual remarks, touches or relations

EXPLOITATION

- When someone takes advantage of your time, possessions or money for their personal gain

NEGLECT

- When someone fails to act in a way that will prevent physical harm to another person

Advocacy is:

“The act or process of advocating or supporting a cause, proposal or a person.”

Our on-staff Advocate can assist you in many different ways while you access services:

ADVOCACY

- Help is available for any consumer receiving services at Spindletop. Issues with staff? Problems with services? Problems with appointments?



EDUCATION

- We have a library about many mental health topics that includes books, videos and one-to-one discussion about your mental health, medication and services.

ACCESS TO RESOURCES

- Our Advocate can lead you to resources you may need such as food, shelter, clothing, elder care services, child care, youth services, counseling and support groups, abuse and neglect allegations or general information.